

Lockdown 3: Control Measures for Completing Property Surveys

January 2021

Home Inspections

If you have one of our Chartered Surveyors visiting your property to carry out a survey, please be assured they continue to wear full PPE (Personal Protective Equipment) whilst conducting your survey or valuation e.g. gloves and masks. With the tighter restrictions already in place, we are taking these control measures very seriously, and they must be adhered to at ALL TIMES.

Our Surveyors will:

- always be following the 2m social distancing rules.
- be using gloves when handling ladders, handles and doors at all times.
- have minimal contact with all surfaces whilst within the property.
- have zero physical contact.
- clean all equipment to be used with disinfectant spray before entering the property.

All of our surveyors are in good health and exhibit no signs of COVID-19.

What We Need from You

To enable our surveyor to spend as little time as possible in your property, we would require that you leave the property where possible, if that is not possible then we would ask that you move to a different part of the property to allow the surveyor to carry out the inspection as safely as possible.

For inspections, we will request the following:

- Occupiers MUST VACATE the property (where possible).
- If you're unable to do this, a MAXIMUM of 2 people (inc. children) must stay in ONE room, wearing a MASK.
- If this is NOT possible, then we will advise that we are unable to carry out the Survey.
- VENTILATE THE PROPERTY by opening all internal doors and windows (where possible) to reduce the need to touch door handles and ensure window keys are easily accessible, should they be needed.
- All PETS to be contained or removed (where possible).
- Please OPEN loft hatches and set-up the loft ladder.

If anyone in the property is shielding, we will not be able to carry out the inspection.

Keeping everyone safe is imperative as I am sure that you are all aware, this is a matter of life and death.

Answer these Questions PRIOR to Inspection

Please have a think about the questions in the list below and provide the surveyor with this information prior to the start of the inspection:

- Where are the electrics located in the property?
- Where is the gas meter located?
- Where is the stop clock located?
- Where is the water meter located? If applicable.
- Where is the boiler located?
- Are you aware of any major issues in the property? If yes, please specify where?
- Do you have any certification regarding gas and electricity safety? If yes, we may need to see copies.
- Do you have any guarantees or warranties for windows, boilers, historical damp treatment, extensions etc?
- Where is the cold-water storage tank located? If applicable.
- Where is the hot water cylinder located? If applicable.
- Is there under floor heating? If so, where are the controls?
- Anything else you think we should know prior to the inspection.

Cancellations – Your Appointment in Lockdown 3

If you have an appointment that you wish to cancel or reschedule with one of our surveyors, please contact our office as soon as possible. In some cases, this may enable us to use this inspection slot for another client.

We will continue to monitor Government guidance in the coming days and weeks, and update our website and social media as needed: <https://watsons-property.co.uk/valuation-survey/>

Postponing Your Appointment

If you are in an 'at risk' category, please let us know this in advance and we will happily postpone the inspection until it is safer to do so.

Enquiries



If you're looking to book a survey or just need some advice, please contact your [Local Surveyor](#) or email survey@watsons-property.co.uk and our **Client Services Team** will discuss your options during this time.

Book Your Survey Online

Using our online booking system, you can request a **home survey quote**, **create an account** with us and **book your survey**. Simply complete our [online form](#) and follow the instructions.

Due to the current pandemic, inspection dates may be subject to change. We will give you as much notice as possible in this instance.